

SW-02361A-08-0609



0000096029

ORIGINAL

ARIZONA CORPORATION COMM

UTILITY COMPLAINT FORM

filed

Investigator: Carmen Madrid

Phone: , , ,

Fax: -----

Priority: Respond Within Five Days

Opinion **No.** 2009 78511

Date: 4/24/2009

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

First:

Last:

Complaint By: **Allan**

Harrelson

Account Name: Allan Harrelson

Home: (000) 000-0000

Street:

Work: (000) 000-0000

City: Scottsdale

CBR:

State: AZ **Zip:** 85266

is:

Utility Company: **Black Mountain Sewer Corporation**

Division: sewer

Contact Name: n/a

Contact Phone: n/a

Nature of Complaint:

April 21, 2009

Arizona Corporation Commission
Consumer Services Section
1200 West Washington
Phoenix, AZ 85007

Arizona Corporation Commission

DOCKETED

APR 24 2009

DOCKETED BY	MA
-------------	----

RECEIVED
 2009 APR 24 P 4: 14
 AZ CORP COMMISSION
 DOCKET CONTROL

RE: Docket No. SW-0235 1A-08-0609

Subj: Black Mountain Sewer Corporation Permanent Base Rate Increase

I am a conscripted customer of Black Mountain Sewer Corp. and not happy with there required service cost. In January 2007 they were authorized a 20% increase in sewer rates (from \$38 to \$45.64). Now they want a 55% rate increase to \$71.08 for residential customers. They are already the most costly Sewer company in the Phoenix area.

I presently am charged \$24.32 base rate for water received from the city of Scottsdale and based on usage fee added on, my water bills run about \$30 per month.

There is no relationship between water coming in and the cost of Sewerage. If you are not in residence for a month or two you still pay the full sewerage bill. If you try to cancel sewerage for the time away you end up paying more for starting and stopping charges. To my knowledge there is no valve that has to be closed or opened when you cancel sewerage. What cost is involved by the sewer company?

My suggestion is to charge for sewerage based on the gallons of water piped into the home. The water company has a meter installed to measure gallons of water in. The sewerage company could easily tie in with the water company computer to get the gallons in and deduct a percentage for outside irrigation, car washing, etc. Then every one would pay for what they used.

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Black Mountain Sewer asking for a 55% increase is outrageous. Maybe they should trim management and staff for starters. If they can't make a profit after a 20% rate hike in 2007 and say they need an additional rate hike of 55% now they should go bankrupt and reorganize the whole business. It is not up to a captive client to bail them out.

Sincerely,-

-

Allan Harrelson (an outraged home owner)

Scottsdale, AZ 85266

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

4/24/09 Opinion noted and docketed in SW-02361A-08-0609. closed

End of Comments

Date Completed: 4/24/2009

Opinion No. 2009 - 78511
